



Report of the Chief Democratic Services Officer

Inner North East Area Committee

Date: 16th March 2009

Subject: Policing Pledge and Policing Plan – North East Police Division

Electoral Wards Affected:
Roundhay
Chapel Allerton
Moortown

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

Council
Function

Delegated Executive
Function available
for Call In

Delegated Executive
Function not available for
Call In Details set out in the
report

Executive Summary

This report provides the Area Committee with information on how the new force-wide 'Policing Pledge' will be delivered and implemented across the North East Police Division.

This includes information on new four-weekly Police and Communities Together (PACT) meetings to be held across 24 localities covering 55 neighbourhoods in the Division and consultation on how Elected Members would like to be involved.

In addition an update will be provided at the meeting on how the Policing Plan for 2009/10 is developing; including how it will relate to priorities identified and monitored through the Area Delivery Plan and utilise the local annual planning and action cycle promoted through ward based community engagement events.

Purpose Of This Report

1. This report provides an overview of the contents of the new force-wide 'policing pledge' (see appendix 1) and to update the Area Committee on the development of localised PACT meetings, including the make-up and number of neighbourhoods to be covered in order to facilitate Home Office targets.
2. The Divisional Commander and Chief Inspector of the Neighbourhood Policing Teams for the North East Police Division will be in attendance to update the Area Committee on changes at local delivery level and answer any questions that arise.
3. In addition an update will be provided at the meeting on how the Policing Plan for 2009/10 is developing; including how it will relate to priorities identified and monitored through the Area Delivery Plan and utilise the local annual planning and action cycle promoted through ward based community engagement events.

Background Information

4. The Policing Pledge derives from the Casey Report and the Flannaghan Report on Policing and the Government Green Paper linked to communities and policing.

Main Issues: Implementation of PACT (Policing and Community Together) Meetings

5. In order to ensure that the community's local policing priorities are up to date and met, three local policing priorities will be agreed in consultation with residents through their Neighbourhood Policing Teams every four weeks.
6. The North East Leeds Police Division is divided into eight Neighbourhood Policing Teams (NPTs). Each Neighbourhood Policing Team Inspector has divided their area into several identifiable neighbourhoods (see Appendix 2). Neighbourhoods have been grouped together into localities which will form the basis for the PACT meetings.
7. A public PACT meeting will take place every four weeks in each of these localities. The location will be rotated where possible around the neighbourhoods covered in that locality grouping. Where possible, existing public meetings will be utilised. The meetings will be led by the NPT Inspector.
8. The format of the meetings will be that:
 - a. feedback will be given on what action has taken place since the previous meeting on the agreed 3 crime related priorities
 - b. information will be provided on current local crime rates and successful prosecutions etc
 - c. agreement will be reached on the top 3 local priorities for the NPT to focus on in the next 4 weeks

9. The meeting will be advertised and managed by the local Neighbourhood Policing Team. The focus of the meetings will be strictly around local policing and community safety issues facing the community. The local tasking teams will be used as a mechanism to problem solve issues and the PACT meetings will provide an opportunity to make residents more aware of the work that happens between partners (including Councillors) behind the scenes to tackle their concerns.
10. The NPT Inspectors would like to work closely with the relevant ward members in how they are involved in the PACT meetings. Discussion and guidance would be welcomed at Area Committee on how Members would like to engage with the PACT meetings – particularly in terms of attendance, publicity etc.

Implications For Council Policy and Governance

11. There are no direct implications for the above as a result of this report

Legal and Resource Implications

12. There are no legal and resource implications

Conclusions

13. The Neighbourhood Policing teams are currently launching the 'PACT meetings' which will commence in March 2009. The intention is to reduce crime and fear of crime and improve public confidence and reassurance in communities

Recommendations

14. The Area Committee is asked for its feedback and support for the introduction of the neighbourhood PACT meetings and to provide guidance on how ward members would like to be involved in the meetings, including publicity material.
15. The Area Committee is asked to comment on the progress in developing a Policing Plan for 2009/10 and that the monitoring of progress against agreed area priorities continues to be made through the Area Delivery Plan and six-monthly performance reports from Divisional Community Safety Partnership to Area Committee.

The Policing Pledge

West Yorkshire Police will:

1. Always treat you fairly, with dignity and respect, ensuring that you have fair access to our services at a time that is reasonable and suitable for you.
2. Provide you with information about your dedicated Neighbourhood Policing Team.
3. Ensure your NPT and other police patrols are visible and on your patch at times when they will be most effective and when you tell us you most need them. We will ensure that your team are not taken away from neighbourhood business more than is absolutely necessary. They will spend at least 80% of their time visibly working in your neighbourhood, tackling your priorities. Staff turnover will be minimised.
4. Respond to every message directed to your NPT within 24 hours and where necessary, provide a more detailed response as soon as we can.
5. Aim to answer 999 calls within 10 seconds, deploying to emergencies immediately giving an estimated time of arrival, getting to you safely and as quickly as possible. We will aim to get to you within 15 minutes.
6. Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving you an estimated time of arrival and:
 - If you are vulnerable or upset aim to be with you within 60 minutes.
 - If you are calling about an issue that we have agreed with your community will be a neighbourhood priority and attendance is required, we will aim to be with you within 60 minutes.
 - Alternatively, if appropriate, we will make an appointment to see you at a time that fits in with your life and within 48 hours.
7. Arrange public meetings to agree your priorities, at least once a month, giving you a chance to meet your local team with other members of your community.
8. Provide monthly updates on progress and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make your neighbourhood safer and information on how your force is performing.
9. If you have been a victim of crime agree with you how often you would like to be kept informed of progress in your case and for how long. You have the right to be kept informed at least every month if you wish for as long as is reasonable.
10. Acknowledge any dissatisfaction with the service you have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with you how it will be handled, give you an opportunity to talk in person to someone about your concerns and agree with you what will be done about them and how quickly.

Sir Norman Bettison
Chief Constable

Appendix 2

Public PACT Meetings – Groupings of Neighbourhoods in Each NPT

Alwoodley, Moortown and Roundhay NPT (3 meetings - 11 Neighbourhoods)

Alwoodley	Moortown	Roundhay
Moor Allerton	Far Meanwood	Gledhow
Alwoodley	Moortown	Roundhay
Wigton		Oakwood

Burmantofts and Richmond Hill NPT (2 meetings - 6 Neighbourhoods)

Burmantofts	Richmond Hill
Lincoln Green	Cross Green
	East End Park
	Osmondthorpe

Chapel Allerton NPT (3 meetings - 3 Neighbourhoods)

Chapel Allerton	Chapelton	Meanwood
-----------------	-----------	----------

Cross Gates, Whinmoor and Temple Newsam NPT (4 meetings - 13 Neighbourhoods)

Cross Gates	Whinmoor	Temple Newsam	Halton Moor
Cross Gates	Stanks	Temple Newsam	Osmondthorpe
Manston	Redhall	Halton	Halton Moor
Austhorpe	Whimmoor	Colton	
	Swarcliffe	Whitkirk	

Garforth and Villages NPT (4 meetings - 8 Neighbourhoods)

Garforth	Kippax	Swillington	Methley
	Allerton Bywater	Ledsham / Ledston	
	Micklefield		

Gipton and Harehills NPT (2 meetings - 2 Neighbourhoods)

Gipton	Harehills
--------	-----------

Killingbeck and Seacroft NPT (2 meetings - 5 Neighbourhoods)

Cross Gates	North Seacroft
	Central Seacroft
	South Seacroft
	Fearnvilles

Wetherby and Harewood NPT (4 meetings - 7 Neighbourhoods)

Eastern Villages	Southern Villages	Western Villages	Wetherby
Walton	Thorner	Linton	Wetherby
Bramham	Aberford	Shadwell	